



## **Black Star Farms, LLC: Server/Busser/Runner Combo**

**PURPOSE:** To provide Front of House (FOH) exceptional guest service

**PAY RATE:** \$12/hour + tips, approximate take home \$20-23/hour

**CLASS:** Full-time or part-time hourly, seasonal through October

**HOURS:** 20-40 hours/week +/-

**RESPONSIBILITY:** Execution of assigned FOH duties

**REPORTING TO:** Café FOH Supervisor and Managing Owner

### **REQUIREMENTS**

- Must be at least 18 years of age
- Must be able to work evenings, weekends, and holidays
- Flexible schedule with the ability to be on-call
- A minimum of 1-year serving experience preferred
- Ability to walk, stand, and/or move for extended periods
- Ability to move and/or lift 50lbs safely
- Positive attitude

### **EXPECTATIONS**

- TAMs/Tips and ServSafe certifications preferred
- Knowledge of TOAST POS preferred
- Properly represent company brand through hospitality and service
- Ensure proper processing and closing of all guest financial transactions
- Communicate effectively, both verbally and technologically
- Operate efficiently and maintain productivity in an organized and calm manner
- Ability to work within a fast-paced environment and be a quick learner
- Ability to work as a team and contribute to the overall success of the team
- Effectively communicate our product and be able to describe it with knowledge and accuracy
- Responsible for providing a safe experience for all guests including food allergies
- Ability to describe and serve both our food and beverage selections from offered menus
- A completion of daily cleaning tasks in both the FOH and BOH and all related areas – includes running food items to guest tables, taking counter orders efficiently, bussing tables as guests are finished with their orders, following up with additional food or drink orders, helping BOH with dishwashing when needed





## BLACK STAR FARMS

- Adherence to the policies and procedures set forth by the management team at Black Star Farms
- Execute the orders given by FOH & BOH supervisors in an efficient manner and with a positive attitude
- Follow all duties that may be assigned by management
- Maintain composure in stressful situations and be a problem solver, and bring in FOH Supervisor for assistance in problem-solving
- Engage with customers regarding their time and experience in the area
- Work with BOH staff to manage dishwasher, etc.
- Have FUN!

